

22 - Heswall Community Fire Station

Community Risk Management Plan 2024-25



Operational Preparedness

Our team will:

Complete all core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and E learning modules to maintain theoretical and practical skills.

Develop better relationships Cheshire FRS at Powey Lane, carrying out joint training sessions and sharing of knowledge and information regarding risks.

Encourage and develop new firefighters and new ranks to become competent and confident in their roles.

Complete two off station Training Exercises, highlighting local risks. One of which will be focussed on our Wildfire specialism

Understand local risks by completing Site Specific Risk Inspections (SSRI) and use of the PORIS (Provision of Operational Risk Information) system to assess new risk information.

Ensure training and development against regular incident types.

Complete Hydrant Surveys for the station area.

Maintain high standards of appliance and equipment care' including cleaning, testing and fault reporting.

Operational Response

Our team will:

Respond professionally and quickly to incidents, maintaining high standards in Attendance Times and Alert to Mobile.

Continue to undertake training in line with Service themes, including developing close working relationship with our cross border and other blue light colleagues.

Consider all Service Instructions and Standard Operating Procedures to provide a professional service.

Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by reporting near misses.

Maintain our capability to respond to significant incidents in Merseyside and throughout the UK through regular training and exercising with the HVP (High Volume Pump).

Enhance Service response to wildfires through regular training and exercising, including attending regional exercises to develop skills of the wildfire specialist response.

Undertake Operational Training each shift and utilise Ops Assurance bulletins and case studies to maintain wider knowledge and understanding.

Prevention and Protection

Our team will:

Actively target the most vulnerable in our community by working with our partners and use local knowledge to carry out Home Fire Safety Checks.

Community Impact Fund of £1000 will be utilised to make a positive difference in our communities and enhance our ability to engage with them.

Carry out Community Reassurance Campaigns in accordance with risk, demand and vulnerability.

Work with stakeholders to mitigate risk to the community associated with wildfires and open land. Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention talks in places such as Schools, Youth Centres and Sheltered Accommodation to promote our safety messages.

Develop relationships with the rural community to reassure and educate communities and promote our safety message.

Work with local businesses and high risk sites to complete PORIS assessments, SOFSA (Simple Operational Fire Safety Assessment) and SSRI (Site Specific Risk Information) to promote safety in the workplace and record hazard information

People

Our team will:

Work together and support each other to maintain wellbeing and mental health

Attend Staff Network events and support ED&I calendar events to increase station personnel's knowledge of Equality Diversity and Inclusion.

Create a workplace that reflects our organisational and personal values.

Maintain high levels of attendance and promote fitness and well-being.

Be developed and supported via the Values Based Appraisal System, allowing staff to work with their line managers to set and achieve their goals.

Provide support to firefighters and managers in development roles to allow them to become the best they can be.

Support apprentices with their development of skills knowledge and behaviours throughout their Firefighter Apprenticeship.

Embed coaching and mentoring within stations as a progressive development and welfare tool.

Continue to provide positive role modelling for colleagues and our communities. Through an engagement event and the station open day.

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Our Vision: To be the best Fire and Rescue Service in the UK – One team putting its communities first.

Our Purpose: Here to Serve. Here to Protect. Here to keep you safe.

Our Aims: To Protect, Prevent, Prepare and Respond

OUTCOMES are the impact our actions have on the community such as reducing incidents.

	Estimated Performance 2023/24	Estimated Targets 2024/25*
All Fires	26	
All Primary Fires	12	
Accidental Dwelling Fires (ADFs)	4	
Deliberate Vehicle Fires	2	
All Secondary Fires	14	
Anti-Social Behaviour Fires (ASBs)	6	
AFAs in Non Domestic Premises	2	
% ADF No Smoke Alarm	100%	
Alert to Mobile	97.2%	95%

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual Target 2024/25
Site Specific Risk Information (SSRIs)	15
Home Fire Safety Checks	2542
HFSC's delivered to over 65's (60% of HFSC target)	1525
Hydrant Surveys	31
Waste & Fly Tipping	12
Prevention talks	12
Simple Operational Fire Safety Assessments	100
Off Station Exercising	2
Community Events	2

The targets are based on 5 years performance data.

*Targets for 24/25 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities